

Terms & Conditions

- 1. In each calendar year, there will be 4 aquatic terms. Each odd aquatic term, consists of ten (10) lessons with two (2) make-up lessons. Each even aquatic term, consists of twelve (12) lessons with two (2) make-up lessons. Thereafter, we will have our aquatic term break.
- 2. Make-up lessons are for replacement to lesson that fall during Public Holidays or are cancelled by the clients or AquaFins.
- 3. Maximum of two make-up lessons per aquatic term.
- 4. No further make-up is allowed if client failed to turn up during make-up weeks.
- 5. If you do not have any make-up during the make-up weeks, you may continue with the lessons with us. You have to inform the trainer and the addition lessons fee will be calculated in the next term package fee.
- 6. For group lesson, all the above applied.
- 7. All payment must be made on the 1st week of each aquatic term.
- 8. If AquaFins cancels any lesson due to unforeseen circumstances and unable to have make-up during the make-up lesson, we will prorate the next term fee. However, if you wish to terminate the package during that term, there will be no refund.
- 9. Client must inform AquaFins by one aquatic term in advance if they do not wish to continue with us.
- 10. All fees collected are Non-Refundable & Non Transferable
- 11. **No lesson** on **Public Holiday**, make-up lesson will be conducted during the make-up weeks
- 12. Client must give 24hrs advance notice to their trainer if they wish to cancel their lesson.
- 13. Bad weather Lesson will be replaced with land activities that related to swimming. Strictly no replacement if you choose not to attend during such weather.
- 14. Please be punctual for your class.
- 15. Payments by Cheque, payable to **AquaFins**.
- 16. Payment by bank transfer, CIMB Bank, Current Account, No: 2000105795.
- 17. Person(s) will be terminated from AquaFins activities and programme if he or she exhibit behaviour which deem inappropriate.
- 18. AquaFins reserves the right to accept, reject or terminate any person from the activities and programmes.

Updated on 31 December 2017

Acknowledge by:	Signature:
Date:	

Business Registration No: 53046460L

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